

## **VOLUNTEER OPPORTUNITY:**

## **Visitor Engager**

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### **Why do we need you?**

As a Visitor Engager you will be out and about in the grounds, on hand to provide opportunities for visitors to learn about WWT's work and help them to have a great day out.

In this role you will bring to life the work of our researchers at our Artic Adventure exhibit and explain our conservation techniques in our walk through duckery at Mission Possible. You will inspire visitors with the breadth of wetlands species in the Waterscapes Aviary. If you like public speaking then you could carry out spotlight talks about some of our collection species. Or if you're interested in working with families there are also opportunities to help us deliver nature based activities during the holiday periods and event weekends.

At WWT we believe that the best way for people to understand and connect to wetlands is to experience them, so we bring awe-inspiring nature up close and let it do the talking. At Slimbridge Wetland Centre visitors can explore unique wetland habitats and the amazing array of birds, mammals and amphibians that inhabit them. Our volunteers help to welcome and inspire visitors, and look after our unique habitats and heritage.

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**Who will be responsible for your role?** Visitor Engagement Co-ordinator

**Where will you be based?** WWT Slimbridge Wetland Centre

**How much time will it take?** We run two sessions per day; morning (10am-1pm), afternoon (1pm-4pm), and you can volunteer for a full or a half-day. We're currently looking for volunteers who are available on Mondays, Fridays, Saturdays or Sundays.

### **What will you be doing?**

- Being located at key exhibits and areas of interest around the centre
- Answering questions and helping visitors navigate around the site
- Sharing species knowledge and talking to visitors about seasonal highlights
- Using props and ID guides to engage visitors with species and conservation stories
- Encouraging visitors to support WWT's conservation work
- (Optional) delivering short talks to the public
- (Optional) Assisting with delivery of themed activities and/or workshops for families during event weekends and school holidays, including pond dipping sessions, arts & crafts or engagement activities in our outdoor Living Wetland Theatre

## Who are we looking for?

This role will suit you if you:

- Have good communication skills and an outgoing personality
- Have a willingness to talk to visitors both on a one-to-one level and to larger groups
- Are interested in education related activities and the natural environment
- Have excellent customer service skills
- Enjoy working with families and children
- Have previous experience of delivering family events (although not essential)
- Are happy volunteering on your own initiative under the direction of the Visitor Engagement Co-ordinator or Learning and Engagement Manager.

## How will you benefit?

- Volunteer in an inspiring environment and get closer to nature
  - Great way to learn new skills
  - Become part of a friendly and dedicated team
  - Meet like-minded people
  - Make a real contribution to the conservation work of WWT
  - Free entry to all WWT wetland centres throughout the UK on presentation of your WWT name badge
  - Discount in WWT shops and cafes
  - WWT uniform provided
  - Induction and training provided
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## General notes:

Getting to the Centre: Road: Slimbridge Wetland Centre is 2 miles off the A38. There is a large car park with ample car parking spaces and there is a bike rack available for staff volunteers. Rail: Cam & Dursley rail station is a 3.5 mile cycle or taxi ride away. Bus: Unfortunately there is no bus service directly to Slimbridge: the nearest services stop is at the A38, 2 miles walk from the Centre.

This position is entirely voluntary and is therefore unpaid. Any offer of a volunteer placement is not intended to create a legally binding contract between us and any agreement may be cancelled at any time at the discretion of either party. Neither of us intends any employment relationship to be created either now or at any time in the future.

## Interested?

If you are interested in this role, please complete an application form so that we can talk it through further with you.

**Date reviewed:** January 2023