



Job Description

Casual Boat Safari Guide

Grade: 4

Directorate: Operations

Location: WWT Arundel Wetland Centre

Reporting to: Learning Manager

Main function of post: To ensure a high standard of delivery through the interpretation of the wetland environment on the boat safari

Supervisory responsibilities: none

Responsibilities of the post

1. To drive the Wetland Safari boats, giving a guided commentary of the wildlife and habitat of the area.
2. To deliver a high-quality learning experience to the general public and educational groups.
3. To interact with our visitors and supporters in a positive way, shaping unforgettable experiences and helping them understand and connect to wetlands.
4. Good knowledge of wetland ecology and environmental matters
5. Setting up equipment, maintaining and clearing/cleaning the boats and jetty areas at the end of sessions.
6. To be responsible for working within the WWT health and safety policy and guidelines ensuring that the health, safety and wellbeing of yourself and others is an integral part of how you work.
7. To be responsible for engaging with the WWT Sustainability Statement, being aware of negative environmental impacts and incorporating sustainable ways of working within your role.
8. To ensure that in the course of your work you adhere to the WWT Data Protection policy and standards.

In addition to the duties and responsibilities listed, the post holder is required to perform any other reasonable duties that may be assigned by the supervisor shown above, from time to time.

Date raised: 10 March 2025

Amended: 10 March 2026

Person Specification

1. Qualifications

Essential:

- Educated to GCSE (A-C) including English Language/NVQ Level 2 standard or equivalent

Desirable:

- Environmental/Biology/Teaching qualification². Experience

2. Experience

Essential:

- Knowledge of Natural History and specifically wetland biodiversity
- Knowledge of current environmental issues.
- Willing to work weekends, bank holidays and during school holidays.

Desirable:

- Experience working in the outdoors.
- Experience working with a variety of age groups.
- Experience working in visitor attraction or similar customer focused operation.

3. Managerial & Supervisory

Essential:

- No supervisory or managerial responsibilities

4. Responsibility

Essential:

- Ability to work under general work instructions
- Ability to use initiative and take responsibility for own actions when dealing with the public
- Ability to follow, and ensure health and safety procedures are followed

5. Creative Ability

Essential:

- Encourage learning through various means, appropriate to age and ability visitor

6. Contact

Essential:

- Excellent spoken communication skills.
 - Excellent customer care skills
 - Liaise with other team members and staff
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General Notes

This position will require work on weekends and public holidays to meet the needs of the post.