

**VOLUNTEER OPPORTUNITY: Site Maintenance**

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At WWT we shape unforgettable experiences. Washington’s amazing grounds have a lot of infrastructure which requires regular maintenance. By volunteering your time with us you will be helping to ensure that Washington’s grounds are maintained to the highest standards for our visitors. We use resources creatively to maximum effect which is why we need enthusiastic and hardworking people to help with these daily tasks.

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**Who will be responsible for your role?** Grounds and facilities manager

**Where will you be based?** Washington wetland centre

**How much time will it take?** One day per week, 8.30am -12pm with a commitment to a minimum of a 6-month period in order to get the most benefit from your volunteering experience.   
  
We will mutually agree the hours that you can contribute, and it would be helpful if you could try to give us as much notice as possible on the occasions when you are not able to contribute those hours.

**What will you be doing?**

* This role will be varied and will involve a lot of daily maintenance/minor repair of the infrastructure throughout the Washington Centre grounds, including play areas, fencing, gateways and platforms.
* Use of a wide variety of hand tools and light power tools to carry out repairs.
* Assisting the wardens with any of their ongoing tasks.

**Who are we looking for?**

* Someone who is committed to great customer service and willing to engage with our visitors on an ad hoc in a friendly and welcoming way
* Someone who is able and willing to undertake a range of physical activities outside in all weathers.
* Previous experience with the use of hand tools would be an advantage, although not necessarily a necessity.
* Proactive and able to work with a minimum of supervision, under the direction of the grounds, reserve and living collection teams.
* Must have excellent communication skills and a positive attitude.

**How will you benefit?**

* This is an excellent opportunity to work within an internationally important wetland site
* Suitable uniform is provided to all regular volunteers.
* Free entry to all WWT wetland centres throughout the UK on presentation of your WWT name badge.
* Discount is available in the cafe and shop on the days of volunteering
* Training opportunities could be provided

**General notes:**

This position may require helping out on other days in addition to rota days but this will be infrequent and will be agreed with your head of department and will be subject to your availability.

You must be able to get yourself to and from the centre.

This position is entirely voluntary and is therefore unpaid. Any offer of a volunteer placement is not intended to create a legally binding contract between us and any agreement may be cancelled at any time at the discretion of either party. Neither of us intends any employment relationship to be created either now or at any time in the future.

**Date raised:**  July 2025